

COMPANY INFORMATION:

Company Name: Newcastle Aviation Partners, LLC

Address: 3201 County Road 42 W., Unit 104
Burnsville, MN 55306

Phone: 952-223-0317
Facsimile: 952-223-4470
AOG phone number: 952-223-0317, follow prompts
Website: www.newcastleaviation.com

Founded: February, 2006
Type of organization: Limited Liability Company (LLC)

Federal Tax-ID: 20-4438664
Duns No.: 805342156
Federal Supply Code: 4XHA2

PRODUCTS AND SERVICES:

Newcastle Aviation is a global leader in aftermarket parts supply and support to the aviation industry. Based in the United States, Newcastle Aviation specializes in the sale, lease, exchange and procurement of commercial, regional, and general aviation jet, turboprop and helicopter aircraft, engines, landing gear, avionics, hydraulic and pneumatic components and replacement parts. Newcastle Aviation also acquires and re-markets on behalf of its customers and clients all varieties of aviation and aerospace assets.

QUALITY MANAGEMENT CERTIFICATIONS:

ISO9001:2008 and AS9120A	Certification Number:	1001741	Expires 5/3/2018
FAA AC 00-56A	Certification Number:	161-32	Expires 5/3/2018

QUALITY STANDARDS COMPLIANCE:

Newcastle Aviation recognizes the critical role that quality plays in our industry. We are committed to meeting our customer's quality needs and expectations by maintaining an effective Quality Management System in accordance with industry recognized standards under ISO 9001:2008, AS9120-A and FAA AC 00-56A. Newcastle Aviation's Quality Management System is in compliance with the following quality standards check list.

Quality Manual (QM)	Y	N	N/A	COMMENT
• Do you have a quality manual ('QM')?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Accessible electronically by all employees company wide
• Does the QM contain or reference the procedures in the QMS and describe their interaction?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Control of Documents	Y	N	N/A	COMMENT
• Do you have a document control system?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
• Are documents approved for adequacy prior to use and reviewed and updated when necessary?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
• Are current revisions of documents available for those who need to use them?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
• Are obsolete revisions removed to prevent unintended use?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Control of Records	Y	N	N/A	COMMENT
• Do you have a process to control Quality records?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
• Have you defined Quality records within your QMS?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
• Are records of inspections and tests maintained?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
• Are all records used to document the QMS legible, readily identifiable and retrievable?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
• Are the defined controls used to identify, store, protect, retrieve, and disposition records adequate?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
• Are quality records retained for a specified period of time?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

MANAGEMENT RESPONSIBILITY

*Management Commitment	Y	N	N/A	COMMENT
• Does top management have a process for communicating the importance of meeting customer, statutory and regulatory requirements to the organization?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Quality Policy	Y	N	N/A	COMMENT
• Do you have a Quality Policy?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Quality Planning	Y	N	N/A	COMMENT
• Do you perform quality planning?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
• Are measurable quality objectives established and communicated to all relevant functions?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

*Management Responsibility, Authority & Communication	Y	N	N/A	COMMENT
• Do individuals responsible for quality have the necessary authority to make decisions that impact the quality of the product?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Management Review	Y	N	N/A	COMMENT
• Do you conduct periodic management reviews of the QMS?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
• Does the review include input from internal audits, customer feedback, process performance and product conformity data?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
• Does the review output result in decisions to improve the QMS and apply resources to improve the product?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
• Do you maintain records of management review?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

RESOURCE MANAGEMENT

*Provision of Resources	Y	N	N/A	COMMENT
• Do you have adequate resources to meet and maintain quality requirements?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

*Human Resources/Training	Y	N	N/A	COMMENT
• Do you have a documented training program for employees performing work affecting product quality?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
• Does this program include the definition of the required competencies?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
• Do you ensure employees have the education, training, skills or experience necessary to meet these requirements?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

• Do you evaluate the effectiveness of this training?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
• Do you maintain records of training?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

PRODUCT REALIZATION

Planning of Product Realization	Y	N	N/A	COMMENT
• Do you develop plans and/or processes for manufacturing product to meet requirements?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
• Are inspection and test activities based on product acceptance criteria?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

*Customer-related processes	Y	N	N/A	COMMENT
• When customer requirements change, is there a process that ensures relevant personnel are notified and relevant documents are amended?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
• Is there a process for communicating with customer on product information, enquiries, contracts or order handling, including amendments and customer feedback?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
• Are product related requirements reviewed prior to commitment to supply product to customer?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
• Are records of the review and actions arising from the review documented and maintained?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Design & Development	Y	N	N/A	COMMENT
• Do you maintain a process for implementation of design changes?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
• Is your organization responsible for design of product purchased by Newcastle Aviation? (If No, skip to next section)	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
• Are plans prepared for each design or development activity that include review, verification & validation milestones?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
• Are design reviews conducted at planned intervals?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
• Are the responsibilities, authorities and organizational interfaces defined for implementation of these plans?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
• Do design inputs include product functionality, performance, statutory and regulatory requirements?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
• Is the design output documented and expressed in terms that can be validated against the design input requirements?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
• Does the output provide adequate information for purchasing, production and service and include product acceptance criteria?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
• Do you maintain records associated with the design process?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	

*Purchasing	Y	N	N/A	COMMENT
• Are procurement sources evaluated and monitored?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
• Do you specify applicable quality requirements to the supplier?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
• Do you maintain a documented system for the verification of purchased product?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
• Do you maintain an "Approved Supplier Listing"?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
• Is criteria for selection, evaluation and re-evaluation (including requesting corrective action when appropriate) of suppliers established and are evaluations documented?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
• Do you maintain records of supplier evaluations?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

*Control of Production & Service	Y	N	N/A	COMMENT
• Do you perform in-process inspection?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
• Are process capabilities established and maintained?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
• Are procedures for equipment and facilities maintenance established?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
• Are production and/or service carried out under controlled conditions?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
• Do conditions include the availability of acceptance criteria, work instructions and monitoring equipment?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
• Are records available to substantiate acceptability of product?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Validation of Processes	Y	N	N/A	COMMENT
• Are processes validated where the product cannot be verified by subsequent monitoring & measuring?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

• Do validations include defined criteria for review and approval of processes?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
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*ID & Traceability	Y	N	N/A	COMMENT
• If required, do you have the ability to provide traceability?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
• Are incoming materials identified and segregated until acceptance?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
• Are materials in stores identified and controlled?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
• Are in-process materials identified and controlled?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
• Is the status of inspection identified throughout product realization?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
• Do you maintain records demonstrating product identification and traceability when required?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Customer Property	Y	N	N/A	COMMENT
• Do you utilize any customer provided product or equipment in your process?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
• Is customer property identified and stored to prevent loss or damage?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
• Do you have a mechanism to alert the customer if their property is damaged or lost?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
• Do you maintain records of damage or loss?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

*Preservation of Product	Y	N	N/A	COMMENT
• Do procedures or processes exist for the storage, protection, handling, and preservation of product?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
• Is the conformity of the product preserved internally and during delivery to the intended destination?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
• Do you have a process to manage shelf life or age control materials?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

*Control of Measuring Devices	Y	N	N/A	COMMENT
• Do you utilize any inspection, measuring or test equipment in your processes for the acceptance of product or services supplied to Newcastle Aviation?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
• Are measuring and test equipment uniquely identified?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
• Is the calibration status of measuring and test readily identifiable?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
• Is measuring and test equipment used for acceptance calibrated against nationally accepted standards?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
• Does the program account for and require disposition of product previously accepted, when equipment is found out of calibration or out of tolerance?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
• Do you maintain records of calibrations?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

MEASUREMENT, ANALYSIS & IMPROVEMENT

Customer Satisfaction	Y	N	N/A	COMMENT
• Do you have a method to measure customer satisfaction?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Internal Audit	Y	N	N/A	COMMENT
• Do you maintain an internal audit program?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
• Are audits performed in accordance with an established schedule?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
• Are audits performed objectively and impartially with auditors not auditing their own work?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
• Is action taken to eliminate the causes of nonconformance discovered by the audits?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
• Do you maintain records of internal audits?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Monitoring & Measurement of Processes	Y	N	N/A	COMMENT
• Are processes monitored and measured to demonstrate achievement of planned results?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
• Is action taken if processes are not producing planned results or to achieve continual improvement?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Monitoring & Measurement of Products	Y	N	N/A	COMMENT
• Do you monitor or measure the characteristics of your products	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
• Do you have documented procedures that contain acceptance criteria?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

• Is the final release of product approved by a relevant authority?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
• Do you maintain records of the acceptability of products?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

*Control of Nonconforming Product	Y	N	N/A	COMMENT
• Do you control nonconforming material to prevent its unintended use or delivery?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
• Do you have a documented procedure for the control of nonconforming product?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
• Are nonconforming items identified, segregated and controlled?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
• When nonconforming product is corrected, is it subject to re-verification to demonstrate conformance to requirements?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
• Do you seek customer approval when necessary regarding the disposition of nonconforming product?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
• Do you maintain records of nonconforming product including its disposition?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Analysis of Data	Y	N	N/A	COMMENT
• Do you use process/product quality data to facilitate necessary actions and continual improvement?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Continual Improvement	Y	N	N/A	COMMENT
• Do you have a formal process for continual improvement?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Corrective Action	Y	N	N/A	COMMENT
• Do you have a documented procedure for corrective action?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
• Are nonconformances evaluated to determine the root cause?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
• Are corrective actions sufficient not only to correct the problem but also to prevent recurrence?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Are corrective actions reviewed to assess effectiveness?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Do you maintain records of corrective actions?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Preventive Action	Y	N	N/A	COMMENT
Do you have a documented procedure for preventive action?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
• Are potential nonconformances evaluated to determine the root cause?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
• Are actions taken to eliminate potential non-conformances and prevent occurrence?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Are preventive actions reviewed to assess effectiveness?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Do you maintain records of preventive actions?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	